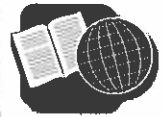


Name: _____ Date: _____



Instructions

Reading Instructions on Prepaid Calling Cards

Directions Read the instructions below. Then, answer the questions.

ConnectZ Calling Card

To place a call from within the United States:

1. Dial 1-800-555-5973.
2. Press 1 for English or 2 for Spanish.
3. Enter your card number:
▶ 6775-6543-0990.
4. Dial the area code and number of the person or business you wish to call.
5. Press 3 for directory assistance.

For customer service, call 1-800-555-5654 24 hours a day. There will be an additional charge for calls made from pay phones. Call times will be rounded up to the next full minute.

1. What phone number should you call to use your calling card? _____
2. What number should you press to hear the instructions in English? _____
3. True or False? You should press 2 to hear the instructions in French. _____
4. What is the calling card number? _____
5. After you enter your card number, what should you do to make a call? _____

6. What number should you press to get help finding a phone number? _____
7. What phone number should you call to speak to customer service? _____
8. True or False? You can call customer service at midnight. _____
9. True or False? A charge will be added for calls made from pay phones. _____
- ____ 10. If you are on the phone for 2 minutes and 35 seconds, you will be billed for _____
 - A. 2 minutes
 - B. 2 minutes and 35 seconds
 - C. 3 minutes
 - D. 10 minutes