

Using the Telephone

DEALING WITH WRONG NUMBERS

Wrong numbers are telephone calls made in error. The calls can be confusing, frustrating, funny, or annoying. Read each of the wrong number situations below. Describe what you think each person should do.



James lives with his parents, June and Lee Jordan, and his brother, Donnie. James is home alone when the telephone rings and a man asks for Andy. What should James say?

When the telephone rings, Bill says "Hello." The caller asks for Lisa. Bill says, "You have the wrong number." The caller gets angry and shouts "Let me talk to Lisa, you jerk." Bill does not know anyone named Lisa. What should Bill do?

Penny answers the telephone at home. The caller asks for Joan. Penny says, "You have the wrong number." The caller says, "Oh, sorry. What is your name?" Penny tells him and then he says, "That is a pretty name. I'll bet you are a beautiful girl." What should Penny do?

Maria answers the telephone. A crying woman she does not know says, "Dad is much worse. Please come over—this could be the end." The crying woman then hangs up. Maria does not have a chance to tell the woman she called the wrong number. What should Maria do?